

Advice for Parents and Schools in relation to Authorised Bus Operators and Taxis/Hackneys

Members of the public seeking to access a list of bus operators licensed by the Department of Transport can do so by accessing the Department's website at www.transport.ie under 'licensed passenger operators and road haulage operators'. Each passenger operator on the list will have a valid Road Passenger Transport Operator's Licence. The periods of validity of the licence are contained in the list. These licences do not authorise specific services or routes but confirm that the operator was deemed to be professionally competent, of good repute and of sound financial standing at the time of the issue of the licence.

Each vehicle authorised on a licence is required to display a high visibility disc on the vehicle, identifying it as authorised on a Licence.

A typical high visibility disc is represented below:



Persons engaging bus operators should request from the operator sight of the Road Passenger Transport Operator's Licence to ensure firstly that the operator holds a licence, and secondly, that the vehicles used in any service are authorised on that Licence.

The Department also operates a confidential hotline 1800 202 735 for any complaints in relation to operators.

Matters relating to taxis or hackneys should be referred to the Commission for Taxi Regulation 01 659 3800 or email commission@taxiregulator.ie.